



Feedback from guests

Please rate the company on a scale from 1-6. 6 is the best grade. You can suggest possible improvements under “comments”

1. The company’s environmental profile

a. Activities in nature

Comments.....
.....
.....
.....

b. Recycling

Comments.....
.....
.....

c. Transport

Comments.....
.....
.....
.....

2. The company’s guides

a. Environmental knowledge

Comments.....
.....
.....
.....

b. Cultural knowledge

Comments.....
.....
.....

.....
.....

c. Ability to communicate with the guests

Comments.....
.....
.....
.....

3. The company's organised activities

a. Equipment

Comments.....
.....
.....
.....

b. Size of groups

Comments.....
.....
.....
.....

c. Organisation

Comments.....
.....
.....
.....

d. Safety

Comments.....
.....
.....
.....

e. Choice of route(s)

Comments.....
.....
.....

.....
.....

4. Evaluate how you were received as a guest

a. General information

Comments.....
.....
.....
.....
.....

b. Employees' attention/accessibility

Comments.....
.....
.....
.....
.....

5. Additional comments/suggestions

.....
.....
.....
.....
.....
.....
.....

Thank you for taking the time to fill out this questionnaire. Your comments will be used actively in our efforts to continually improve our products!